



BUDAPEST PARK ICE WORLD SKATING RINK RULES

BUDAPEST PARK ICE WORLD OPENING HOURS*

Monday - Thursday 16.00-21.00

Friday 16.00-22.00

Saturday 10.00-22.00

Sunday 10.00-21.00

TICKET OFFICE OPENING HOURS

Monday - Thursday 16.00-20.30

Friday 15.30-21.30

Saturday 9.30-21.30

Sunday 9.30-20.30

Opening hours that may differ from this are indicated on our website (<https://www.budapestpark.hu/koripalya>).

The house rules of Budapest Park in force at all times (<https://www.budapestpark.hu/koripalya/pages/company-regulation>), and these rules are accepted by our guests by purchasing an entry ticket or by entering Budapest Park and the Skating Rink. In case of violation of any house rules, the security service and the skating rink supervisors may oblige our guests to leave the skating rink and the Budapest Park area immediately.

I. Entry to the Budapest Park Ice World area

ENTRY TICKET:

1. The purchase of an entry ticket is required to enter the Ice World area of Budapest Park. With the entry ticket the Skating Rink may be visited too.
2. There are two types of tickets for different periods at different prices:
Off-peak period: Monday-Thursday (except during winter school holidays)
On-peak period: Friday-Sunday, School winter holiday (22.12.2023-07.01.2024).
3. The purchased ticket can be used any day until 04.02.2024.
You can also enter during the off-peak period with an on-peak period ticket, but the difference is lost. If you want to use your ticket for the off-peak period in an on-peak period, in that case it is necessary to purchase an additional ticket.
4. Discounted tickets are available for students, guests over 65 years of age or with a teacher's card, guests with a MÁK and ONYF card, guests with a 9th district address card, families. Entitlement to the discount is checked at the entrance together with the ticket. Eligibility for the discount must be proven by a student ID card, personal ID card, teacher ID card, MÁK/ONYF ID card or address card..
5. Free entry for children under 6 years.



6. You can find information about our prices at the following link: <http://budapestpark.hu/koripalya>
Tickets can also be purchased via this link.
7. Access to the Budapest Park Ice World and the Skating Rink outside the specified opening hours is only possible with a valid contract or agreement, using the valid pass.
8. Children under 10 years of age may not enter the Skating Rink without adult supervision!
9. Guests under the age of 14 can visit the Budapest Park Ice World accompanied by an adult.

SKATE RENTAL:

1. Sports equipment rental is provided by the Park. Skates can be rented on site during the opening hours of Budapest Park Ice World for HUF 2499. A limited number of skates can be rented.
2. The rented skates may only be used on the designated carpet or plastic cover. Otherwise, the price of sharpening the skates will be charged.
3. By renting skates, the person renting the skates acknowledges and accepts the [Skate Rental and Liability Conditions for Skate Rental](#).

ICE PENGUIN RENTAL:

1. Sports equipment rental is provided by the Park. You can rent an ice penguin on site during the opening hours of Budapest Park for HUF 999 for 30 minutes, HUF 1999 for 60 minutes, and HUF 999 for each half hour after the rental period, payable afterwards. A limited number of penguin rentals are available.
2. By renting an ice penguin, the person renting the penguin acknowledges and accepts the [Ice Penguin rental and liability conditions](#) for renting an ice penguin.

LUGGAGE STORAGE, CLOAKROOM, CHANGING ROOM

1. We provide luggage storage in the Park area, the price of which is HUF 499. When using the luggage storage, Budapest Park issues a ticket, which can later be used to redeem the submitted luggage. If the ticket is lost, a HUF 2,000 ticket re-production fee must be paid. In such a case, it is possible to redeem the values with their precise description. Budapest Park records the incident.
The following cannot be left in the luggage storage: parcels larger than 30x30x30 cm which cannot be hanged up, foodstuffs, legally prohibited items, scooters and other vehicles.
The Park undertakes the safekeeping of items left in the luggage storage and cloakroom until closing on the same day (drop-off day). The Park assumes no responsibility for valuables left there.

The institution is not responsible for high-value items, jewels, cash and securities that exceed the usual amount brought into the cloakroom.

When using the cloakroom, the visitor must mark the items in the coat/bag handed over and check that they are present when removing the items from the cloakroom. If you notice that your entered values are incomplete, you must notify the service provider immediately on the spot.

2. Use of the changing room is free of charge.
3. We are not responsible for valuables placed in the changing room.



II. Rules of conduct

1. Everyone may use the Skating Rink only at their own risk. The operator of Budapest Park Ice World does not assume any liability for any accidents or missing valuables occurring in the area of Budapest Park Ice World and on the skating rink.
2. The Skating Rink can only be entered with skates. It is forbidden to step on the ice in street shoes!
3. The consumption of food and drinks and smoking are prohibited on the Skating Rink. These activities can only be carried out in the designated area.
4. It is strictly forbidden to bring glasses, bags, food, drinks, balls, backpacks and other objects that could cause accidents to the Skating Rink! The use of cameras and mobile phones is only possible at your own risk.
5. The skating rink supervisor or the security service employee may immediately remove visitors who are dangerous or offensive to other guests in order to protect the physical safety of others.
6. No person in an intoxicated state is allowed to stay on the area of the Skating Rink.
7. When an accident is detected, the skating rink inspector and the medical staff colleague must be notified in all cases, who will prepare an accident report on the possible injury! The first aid box and semi-automatic defibrillator are located in the medical room. Health surveillance is always available at the Skating Rink.
8. It is forbidden to crowd together at the Skating Rink during public skating and to obstruct continuous skating!
9. Ice maintenance is carried out according to the condition of the rink, which takes about 30 minutes. During maintenance, only the personnel responsible for maintenance are allowed on the ice rink. Before the maintenance, the skating rink will be emptied, after which we will let the public back onto the rink.
10. The Skating Rink can only be left through the designated area.
11. Skates may only be used in designated areas. Failure to do so will result in payment for the material damage caused.
12. The counters must be approached via the designated route.
13. All kinds of intentional vandalism in the Budapest Park area will result in a criminal report and financial liability.
14. It is forbidden to bring pets and other animals into the Budapest Park area, with the exception of assistance dogs defined by law.
15. Violation of the rules will result in expulsion.

III. Other provisions

1. By entering the Park, the Guest acknowledges that audio and video recordings may be made in the Skating Rink by the Park, its contractors, contributors, press staff (subject to the provisions of their specific contracts), other visitors and other third parties. Accordingly, by staying in the Park, the guest expressly consents to the recording and communication of his/her face, appearance and manifestations, with the understanding that he/she may be named only with his/her express consent. If the guest is considered to be a public figure, he or she may be named without his or her consent. The maker of the aforementioned displays shall have an unrestricted, transferable and exclusive right of use, in space, time and manner of use, in respect of the guest. The Park and persons licensed by the Park in relation to the Guest shall be entitled to exploit, use (in particular for the promotion of the Skating Rink), reproduce, publish, adapt, publish, transmit to the public and distribute the representation without any limitation whatsoever, without any obligation to provide any consideration to the Guest for doing so. The guest also separately acknowledges that the Park records the audience on its territory, duplicates the recorded recording and distributes it on video media, broadcasts or otherwise transmits it to the public, repeatedly broadcasts it or transmits it to the public in another way, including the case when events taking place in its territory winter bustle, ice skating are made available to the public by wire or by any other means or means



(for example via YouTube) in such a way that members of the public can individually choose the location and time of access. In connection with the display according to the above, the guest is not entitled to make any claims or demands against the Park.

2. Several third parties provide services (e.g. catering) on the Park's territory that are independent of the Park. The Park does not assume any responsibility for these services.
3. In the event of an emergency, follow the instructions of the security staff and calmly leave the area via the nearest emergency exit!
4. In-Kal Security Events Kft. is responsible for the security of the Park's guests.
5. Commercial and advertising activities (wall stickers, flyers, product promotion, billboards, etc.) are strictly prohibited without the prior written permission of the operator!
6. Our guests can only enter and stay in the area reserved for the public, entering and staying in all technical and operational areas is very dangerous and STRICTLY FORBIDDEN!
7. Objects found must be handed in to Budapest Park staff or security. Inquiries about found objects can be sent by e-mail to park@budapestpark.hu
8. Recommended protective equipment: elbow protection, knee protection, wrist protection, gloves, crash helmet for small children.
9. The prices indicated are gross prices and include VAT.
10. Budapest Park may amend the Rules at its own discretion, or supplement them due to changes in legal regulations.
11. The entire area of Budapest Park - except for the ticket office - is cashless. Only card payment is possible. You can apply for a Festipay card at the Park Shop and at the ticket office on site, which can be topped up with cash. The deposit fee for the card is HUF 500. The money remaining on the top-up card and the card fee can be redeemed at any time, but no later than the last day of the current winter season, at the Park Shop or at the ticket office during opening hours. Only Festipay card deposits redeemed in Budapest Park can be redeemed at the above locations.

12. ReCup system operates in the area of Budapest Park:

The service partner of Budapest Park ReCup in 2023 is Cup Revolution Kft.

When purchasing ReCup, you can choose from several options:

Use of physical token

The Park charges a one-time cup fee for drinks purchased at the counter, the amount of HUF 500. After redemption, the empty RevoCup is exchanged for a clean one at the counter with every drink purchase, or for a token, which can later be exchanged for a RevoCup (ReCup) at all Cup Revolution partners. If the purchaser already has a RevoCup reusable cup or token, he/she can use the cup or token in exchange for a new clean cup.

Revo token application - Digital token

By downloading the application, it is possible to use a digital token.

RevoToken is a mobile application that also offers a solution to digitise existing Cup Revolution tokens.

Loan cup function

With the "Loan Cup" function of the Revo Token mobile application, you can use the entire open system of Cup Revolution free of charge. If the loan cup is returned to one of the Cup Revolution partners listed on the Cup Revolution website and app within 72 hours of redemption, the cup will be used completely free of charge.

If the loaned cup cannot be returned within 72 hours, the price of the cup will be paid from the registered bank card.

More info here: <https://cuprevolution.eu/b2c/gyik>

Damaged cups that are unsuitable for further use cannot be redeemed or exchanged for tokens! Budapest Park assumes no responsibility for abandoned cups.



In accordance with National Food Chain Safety Office (NÉBIH) regulations, drinks can only be served in new, clean cups.

It is not possible to exchange redeemed tokens or ReCups for money.

Park's red token redeemed in 2022, in the Budapest Park area can be exchanged for a ReCup or/and finally a Cup Revolution token. If the customer no longer wants to use the Park's token, he/she can instead request a HUF 300 discount coupon code on site at the Park Shop or at the ticket office during opening hours, which he/she can use when buying tickets for previously announced Park events (concert, afterparty, Pöttömkert/Toddler's garden, ice skating ticket. The discount coupon can be validated during purchases at the Park's on-site ticket office or in the webshop at www.budapestpark.hu until December 31, 2023.

One coupon can be used for one ticket purchase.

OPERATOR:

Kultúrpark Zrt.

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CONTACT DETAILS OF THE SECURITY SERVICE:

In-Kal Security Events Kft

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WITH MANY THANKS:

The organisers of Budapest Park Ice World

HAVE FUN - YOU WILL SLIDE ON IT!